

RESOLVE New England Refund Policy

If a registered individual is unable to attend a program or service and provides written notice of cancellation, RESOLVE New England (RNE) will credit the amount paid to a future program or service. If a registered individual is unable to attend a program or service and provides written notice of cancellation of *at least 24 hours*, and cannot attend a future program or service, RNE will provide a full refund. If any program or service is cancelled due to weather or speaker illness, every effort will be made to reschedule, and the payment will be honored for the rescheduled date. If the individual cannot attend on the rescheduled date, a full refund will be provided.

All refunds will be made by check and may take up to four weeks to process.